



ANIMAL DENTAL SPECIALISTS OF UPSTATE NEW YORK

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Modified Curbside Policy for Dental Consultations & Procedures *(As of July 26, 2021)*

In order to achieve the highest level of safety for our staff and clients alike in the face of the COVID-19 pandemic, we have instituted a modified curbside policy, meaning that **masked clients will now be allowed inside the building for consultations and progress examinations only. Admission for surgery will remain a curbside process.**

When you arrive, please stay in your vehicle and call our office at 315-445-5640 to let us know you're here. Over the phone, a licensed technician will ask you some detailed questions and then will direct you when they're ready for you to meet them at the front entrance with your pet. Please consider our staff's health and wear a mask at all times when interacting with them. **Unmasked clients, regardless of vaccination status, will not be allowed inside our building.** Your pet must be secured either with a leash and collar for dogs or sturdy carrier for cats to ensure safe transport.

If your appointment is for a **consultation** or a **progress examination**, then one client per patient will be allowed inside the building at a time. A staff member will escort you directly into an exam room, where you will remain for the duration of the appointment to minimize exposure both to yourself as well as our staff. Dr. Davis will perform his examination and discuss the findings with you, then a technician will discuss a detailed estimate. A surgical procedure can then be scheduled if indicated.

If your pet is presenting for **dental surgery**, then your pet will be brought inside for treatment at that time.

Thank you for your patience and understanding as we continue to navigate changing conditions. Please feel free to contact us to address any questions or concerns you may have.